



**KHYBER PAKHTUNKHWA INTEGRATED DEVELOPMENT PROJECT – KITE
Project Management Unit, Communication & Works Deptt:**

NOTIFICATION

E.No.PMU(KITE)/GRM/01

Dated Peshawar the December 28, 2020

The following Grievance Redress Committee (GRM) at KITE PMU C&W Deptt: is hereby notified to address grievances registered at KITE PMU C&W Deptt:

- i. Project Director KITE PMU C&W Deptt: Chairman
- ii. E&S Specialist KITE PMU C&W Deptt: Member/ Secretary
- iii. Infrastructure Engineer KITE PMU C&W Deptt: Member
- iv. Co-Opted Member/s of Relevant Government Departments
(e.g., C&W Deptt:, KDA, GDA, Revenue, Archaeology, etc.) (as required) needed to resolve Complaint
- v. Invited Members
(e.g., Complainant, concerned local citizen, etc) needed to resolve Complaint.

TERMS OF REFERENCE FOR COMMITTEE:

The responsibilities of GRC shall include the following:

1. The GRC shall review, consider and resolve grievances related to environmental and social issues during implementation received at PMU level;
2. Conduct fact-finding pertaining to grievances;
3. Resolve grievances presented to the GRC within a period of one week;
4. Undertake analysis of data on grievances and use this to make informed decisions;
5. Constitute special committees, if required, for redressal of a grievance of exigent nature and/or for resolutions of complaints requiring additional procedures;
6. GRC decisions, if not acceptable to the Complainant (s), can be appealed to the PSC;
7. Maintain an updated on-line GRM database/Complaints Log.

No. 742/PMU/WB/NOT

dt: 16-01-2021

**Secretary to the Government
Communication & Works Department**

Copy to: -

1. Project Director, KITE PMU DoT.
2. PS to ACS, P&DD Khyber Pakhtunkhwa.
3. PS to Secretary, Sports & Tourism Department, Khyber Pakhtunkhwa.
4. PS to Secretary, Sports & Tourism Department, Khyber Pakhtunkhwa.
5. All Committee Members.

[Signature]
Project Director
PMU KITE C&W Deptt:

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